

# CORE RETURN AND TECH LINE

## RETURN CORE TO PLACE OF PURCHASE, NOT TO C & M

Cores must be returned in original packaging and must be equivalent to the unit purchased.

Cores must be rebuildable and undamaged except for normal wear.

Damaged (i.e. broken shaft or damaged keyway) or disassembled units will be dealt with on an individual basis and may receive full, partial or no credit.

In order to protect packaging and prevent damage to core, please drain and clean unit thoroughly, install plugs and place unit in plastic bag provided.

## TECH LINE

Hours: Monday through Friday - 7:00am to 3:00pm (Pacific Standard Time).

Call (702)734-8090 to speak to a factory technician if you have questions or problems with any of the following:

- Part application or diagnosis.

- Installation procedure.

- Possible defective unit.

- Core return or credit.